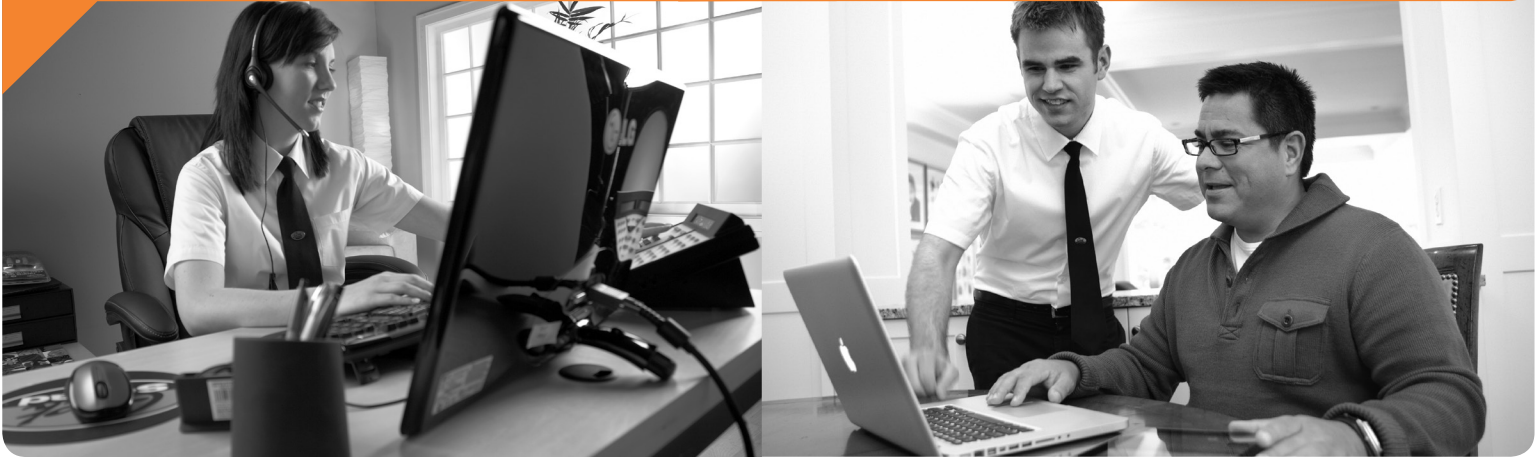




GEEK SQUAD® OFFICE SUPPORT

KEEP YOUR BUSINESS ON TRACK WITH UNLIMITED 24/7 IT SUPPORT



FIND OUT WHAT GEEK SQUAD OFFICE SUPPORT CAN DO FOR YOUR BUSINESS

Your business is unique—and so is Geek Squad Office Support. Our Agents are business certified and specially trained to meet the technology challenges you face. Our extensive knowledge of commercial hardware and software enables us to assist you 24/7 to eliminate downtime and keep your business running smoothly.

GEEK SQUAD OFFICE SUPPORT:

- ✓ Serves each end user regardless of location
- ✓ Covers multiple technology devices
- ✓ Provides workstation, server and network support
- ✓ Saves money over ad-hoc calls for service

GEEK SQUAD OFFICE SUPPORT PLAN COVERAGE

24/7 IT SUPPORT

- Online
- By phone
- On site (with Advanced Plan—see below)

WORKSTATION SUPPORT

- Computer setup
- Software application and OS installation and support
- Computer tune-ups, diagnostics and repair
- Data backups and transfers

NETWORK INTEGRATION

- Add devices to a network
- Firewall support
- VPN support

SERVER ADMINISTRATION

- Server setup
- Software application and OS installation and support
- Server tune-ups, diagnostics and repair
- Data backups and transfers

GEEK SQUAD OFFICE SUPPORT RATES

STANDARD PLAN:

Includes unlimited remote online and over-the-phone office support.

\$24⁹⁹ per user, per month

(available in monthly, 6-month or 12-month purchase options)

plus an initial setup fee of \$99⁹⁹.

ADVANCED PLAN:

Includes unlimited remote online and over-the-phone support, plus unlimited on-site service¹ for complex issues.

\$49⁹⁹ per user, per month

(available in monthly, 6-month or 12-month purchase options)

plus an initial setup fee of \$99⁹⁹.



FOR BUSINESS

¹ After agent determines issue cannot be resolved remotely. On-site agent availability is on a best effort/next available basis. Additional restrictions may apply. See Terms & Conditions or speak with an Account Manager for additional details.